



## ***Greetings and Welcome to the New CIC Website!***

We are glad you're here and are pleased that you've taken some time to visit our site to learn about what's new with Crane Institute of America Certification (CIC)! Everyone associated with CIC is enthusiastic about the opportunities that lie ahead to serve the certification and recertification needs of crane operators and businesses across the nation.

If you're familiar with CIC, you will probably notice a few things have changed as you check out the new site.

For example, you'll see that CIC certification programs are focused on **Mobile Cranes**, a large sub-set of crane operator certifications required by OSHA. These certification programs include Telescoping Boom Cranes (small, medium, and large), Articulating Boom Cranes, and Lattice-Boom Crawler/Carrier Cranes. I think you will agree these certifications cover a lot of ground!

You will also learn about some new developments in our CIC testing-related processes.

CIC has teamed up with MonitorEDU, one of the leading virtual proctoring companies around the globe. ***All CIC knowledge-based "written" exams will now be taken online with live, virtual proctors.*** Certification candidates will be able to take these exams at any time, almost anywhere, with no scheduling required. We think you will find this process to be convenient, time-saving, and economical. We'll be adding more resources on the website to support you in this process as we move ahead.

We also continue to work hand-in-hand with Gauge/Testcom, our long-time exam administration vendor for our online exams, and have streamlined our "behind-the-scenes" exam processes for our Practical Exams. These changes will be transparent to our certification candidates during testing, and we believe they will significantly enhance our capacity to serve the needs of our returning and new customers.

***Exciting things are on the horizon!***

As a fellow crane operator, I have tremendous appreciation and respect for what you do to keep America growing and building. We are looking ahead to a long and bright future with you and CIC.

All the best,

Timothy S. Edwards, Chairman  
CIC Governing Council

A handwritten signature in black ink that reads "Timothy S. Edwards".